

Associate name: Jeff Gagnard
Role: District Sales Manager
RNDC Work Location: New Orleans, LA
Date of Hire: July 2006



1) Describe your situation when the natural disaster occurred.

I was home with my family preparing for Hurricane Zeta. We secured the yard and house preparing for the worse. My roof and fences were well intact and backyard secure. We were prepared to hunker down for days without power. During the storm we watched pieces of our fence fly, and eventually fall, then my roof started leaking in several rooms.



2) Describe how the RNDC Relief Fund assisted you in the recovery process.

The relief fund was just that, a huge relief. Hurricane Zeta knocked down all my fences and damaged my roof beyond repair to the point water was leaking into my home. Immediately after, we contacted our insurance company and after their estimates, they told us our deductible was higher than our damage to replace my roof and fences and they would drop me if I make the claim. That's when our Vice President, Brian Burnett, recommended I apply to the RNDC Relief Fund. Within days, money was deposited into my bank account and was able to put a new roof on our house and buy the necessary wood to rebuild my fences. I also like to add it's just not about the money. Once we realized we were not going to have power for days, my sales rep Theo Oster brought me a generator so we would not lose our food in our refrigerator and freezers.



3) Why is it important to have the RNDC Relief Fund available to associates during natural disasters?

It is very important because it gives employees the means to rebuild or fix their properties. We cannot always depend on insurance companies for assistance, but we can count on the RNDC Relief Fund and fellow associates.